

*SilverStone Group*

RISK MANAGEMENT

Property & Casualty

# MyWave

*A New Wave of Client Resources*

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SilverStone Group and MyWave — introducing an entirely new way to manage your day-to-day workflow. This exciting new partnership allows clients to enhance their risk management programs by providing timely access to four distinct resources: safety documents and programs, risk management tools, OSHA logs and claims data.

The MyWave website is individually customized and the client login identifies you as a member of SilverStone Group's network. The MyWave community includes over 100,000 peer members whose collective knowledge is available to you at the click of a mouse. Are you faced with a loss control dilemma? Risk management issues giving you trouble? You can even post a question on the online forum and chat with other users on any topic imaginable.

### MyWave RM

MyWave's Risk Management (MyWave RM) is designed to help streamline your daily tasks. The extensive MyWave RM library contains over 140 documents relevant to dozens of topics, including the lockout/tagout program, safety and drug testing. All documents can be customized specifically for each individual client. Brochures and PowerPoint presentations are also readily available and are especially useful for employee education. These easy-to-use features are organized for a quick response:

- **SafetyZone** — ready-to-print newsletters available on a wide variety of issues, including auto safety, employee protection, organizational safety and personal risk management.
- **Documents on Command** — instant access to a large library of articles, brochures, forms and reports —downloadable and ready for immediate use.

- **Resources** — links and articles grouped by general category for easy search and retrieval.
- **Online Services** — available 24/7, this MyWave RM hotline handles requests for motor vehicle records, fleet options and certificates of insurance, as well as auto claim, general liability and property claim reports.

### MyWaveOSHA

OSHA regulations are a fact of life for every business. MyWaveOSHA is provided by SilverStone Group to give you a quick and easy way to input and update recordable OSHA incidents. MyWaveOSHA's interactive site has gathered everything you ever wanted to know about OSHA compliance in one location. The easy-to-use format allows clients to access dozens of time-saving tools, including formats to update OSHA logs and to store logs from prior years in one central database. It is also possible to calculate BLS incident rates and utilize the information for benchmarking purposes. This capability can enhance your safety program by allowing you to pinpoint weaknesses and develop strategies for improvement. The system completes the Form 300A summary of work-related injuries and illnesses and also monitors any federal legislature changes to OSHA.

### RALLE® Warehouse

The Risk Analysis Loss & Liability Examiner (RALLE®) Warehouse is a claims management data system with the capability to produce a variety of management reports to track claims activity for most lines of coverage. RALLE® helps clients "drill down" into business losses to discover the specific issues impacting performance and productivity. This specialized, in-depth report format enables customers to identify losses related to all types of

variables, including specific times of day losses occur, various locations or different shifts. Once problems are identified, the extensive library housed by RALLE® can provide loss runs and single- and multiple-year reports to help get your losses under control. Utilizing rapid diagnosis and helpful on-the-spot suggestions, steps can be taken quickly to mitigate loss, resolve issues that contribute to the problem and get you on the path to workplace efficiency.

### Collaboration Center

Through the system's Collaboration Center, a customer may access customized information posted by SilverStone Group and communicate directly with SilverStone Group if necessary. Survey results are also posted to provide information about other businesses. In addition to posting, downloading and sharing of documents, the system also enables clients to talk with peers across the country about various risk management, human resource and benefit topics. The online forum provides an excellent opportunity to discover how your industry peers handle risk management issues. While MyWave cannot guarantee the accuracy of information shared by individual users, collaborative information sharing has the potential to produce innovative solutions for hard-to-resolve issues.

MyWave may be the risk management solution you've been looking for. Enrollment is easy and the user-friendly format puts answers right at your fingertips. You've worked hard to build a successful business. Now let the MyWave suite of services help you get the competitive edge you need to compete successfully in the global marketplace.