

# SilverSource

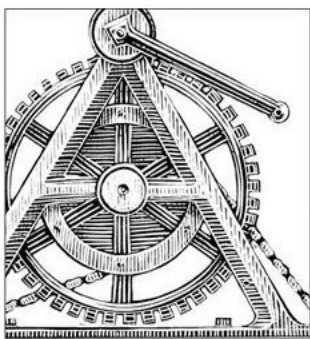
## Information Management at Your Fingertips

by Robyn Larson, CEBS, HIA

*Do you need answers fast? Want to send a newsletter to your employees today? Looking for a better way to track OSHA incidents? Would you like to have immediate access to the latest requirements on healthcare reform? SilverSource has you covered!*

The screenshot shows a browser window with the SilverStone Group logo and navigation tabs: Home, Risk Management, Employee Benefits, Health Care Reform, Survey, Community, and Additional Services. A blue banner contains the text: "Welcome to SilverSource brought to you by SilverStone Group! SilverStone Group offers this online resource to provide a host of valuable tools, services and ideas. Come on in! You find ways to encourage collaboration, minimize risks, promote wellness, prevent losses and stay in compliance." Below the banner, it says "Good Morning, Michelle" and includes links for "My Settings" and "Contact Us".

You are here: Home Thursday, September 16



### Our Commitment to you

As a full-service, resource management organization with 60-plus years of experience, our mission is to provide a range of integrated services that protect and enhance the organizational and financial well-being of our clients.

The screenshot shows the "Communications from SilverStone Group" section. It features a header with "Post a document" and "Post a link" options. Below are several news items categorized by topic:
 

- Employer Education:** "Taxable Income on Group Term Life Insurance Plans" (Posted - 12/3/2009 10:22:22 AM)
- Legislative News:** "Early Retiree Health Reinsurance, May 2010" (Posted - 5/14/2010 10:44:53 AM)
- Loss Control:** "Risk Insights - Are Your Employees Appropriately Reporting Workplace Injuries?" (Posted - 1/21/2010 6:00:02 AM)
- News From SilverStone Group:** "Agencies Release Guidance on Internal and External Claims and Appeals Process" (Posted - 8/4/2010 11:39:50 AM)
- Risk Management:** "Playing it Safe: Listen Up! New!" (Posted - 8/15/2010 11:49:57 AM)
- Workers' Compensation:** "Risk Insights: The Importance of Prompt Claims Reporting" (Posted - 11/9/2009 7:48:15 AM)

 Each item includes a "show all" link.

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### **Point and click**

When both time and resources are precious commodities, it becomes increasingly difficult to do your job, let alone manage insurance costs and remain informed on recent legislative developments. SilverStone Group's innovative online tool – SilverSource – acts as a springboard from which you can effectively gather, organize and communicate information, allowing you to solve the everyday problems that hamper your ability to work more efficiently.

SilverSource is an internet-based client service portal that provides real-time access to information such as employee newsletters, legislative updates, surveys, statistical information, posters, payroll stuffers and sample forms. Hundreds of documents, as well as online recordings of OSHA incidents, up-to-date legislative information and the Community (a professional chat room), are made available to our Property and Casualty (P&C) and Group clients.

### **Off to the library**

When information is needed quickly, the SilverSource Document Library modules provide instant access to a host of downloadable information and data covering a large variety of topics. Articles are conveniently grouped by general categories. Benefits categories include Benchmark Surveys & Statistics, Compliance & Plan Designs, Retirement, Human Resources and Employee Communication & Education. P&C categories include Claims Cost Containment, Loss Control, Employee Communications and OSHA Compliance. Clients will also find a series of newsletters based on benefits communications and safety information.

### **Google overload – a thing of the past**

Tired of the 10,000+ results that come back with web-based URL searches? SilverSource provides access to dozens of websites that can be invaluable to your daily work. The Web Links modules put all of the hot-button subjects that typically appear on the desks of dedicated human resources and risk management professionals right at their fingertips. The modules provide links to well-known official industry websites that supply information, news and reference materials on topics such as benefits plans, healthcare, legislation and law, wellness, environmental exposures, workers' compensation and more.

### **OSHA Compliance – are you following the rules?**

When it comes to OSHA, compliance is the name of the game. To help our P&C clients simplify and manage OSHA 300 logs, we've gathered the occupational safety resources you need and placed them in one easily-accessible spot with functionality and content that was designed to help clients efficiently meet OSHA reporting needs. You will be able to perform your reporting online while having immediate access to log forms, reports and an analysis of your data from any location with internet access. You will also find useful information about OSHA record-keeping guidelines and related resources, including legislative updates and an interactive tool to help determine whether or not an injury is recordable.

### **Keeping up with healthcare reform**

As our country's healthcare system receives its biggest makeover in recent years, trying to stay on top of the latest changes can be an overwhelming task. To better serve our clients, SilverSource has added new pages that are dedicated solely to healthcare reform. Just a click of the mouse connects clients to a multitude of documents regarding this evolving topic, with more being added as they become available. Not only does this feature save clients time by allowing them to bypass exhaustive web searches, but it also provides accurate and reliable information – something a Google search simply can't promise. This new resource provides our clients with the most up-to-date information, allowing them to confidently serve their own customers while knowing that they have access to SilverStone Group's expertise 24 hours a day, 7 days a week, 365 days a year.

Clients also receive the additional benefit of being connected to specific community questions concerning healthcare reform. A wide range of questions will undoubtedly arise as healthcare reform progresses. This unique feature helps prepare our clients for the unexpected questions they will likely face in the near future.

### **The next best thing**

We understand that business and personal schedules often don't allow time for a face-to-face meeting, or even a phone call, with one of our associates. SilverSource has the power to connect you to the information you need at a time when it is convenient for you. No matter your question or need, SilverStone Group is here to help. Log on to SilverSource today and explore this invaluable tool!